

THE AUBURN UNIVERSITY SYSTEM FACULTY & STAFF ATHLETICS TICKET POLICY

For Ordering Football, Basketball, Baseball, Gymnastics and Softball Season Tickets

Responsible Office: Office of the Committee on Intercollegiate Athletics

I. PURPOSE

Auburn University's Faculty and Staff Athletic Ticket policy has been developed for employees, retirees, and qualifying employees of outside agencies who wish to purchase football, basketball, baseball, gymnastics, and softball tickets for regular season home and away games and postseason bowl and tournament games. There are designated employee sections for football, basketball, and baseball. Seats in all sections will be assigned using the priority point system.

These faculty/staff tickets are offered at a discounted rate as a sport entertainment intended for personal use and cannot be sold or traded at an amount greater than the price paid by the employee.

Auburn University faculty and staff are public employees, and as such, are subject to the Alabama Ethics Law. Faculty and staff are prohibited from selling or trading tickets obtained through their employment at Auburn for profit as this constitutes using their public position for personal gain. This is a violation of the Alabama Ethics Law.

Auburn University officials investigate reports of any employee selling faculty/staff tickets for more than the price indicated on the ticket. Employees found to have profited from the sale or trade of faculty/staff tickets will be reported to the Alabama Ethics Commission, which can levy fines and criminal charges.

Additionally, faculty, staff and retirees who violate this policy are subject to university penalties, which include revocation of current season tickets and permanent ban on the purchase of faculty/staff tickets in the future.

II. POLICY

A. Full-time Employees

A.1 All full-time Auburn University System employees who are employed and order by the deadline are eligible to order two season tickets for that year. If both spouses are employed at AU both spouses are allowed to purchase tickets. If one family member dies the surviving member can use the deceased points for one year. The points will then revert back to the surviving members existing points if both employees purchased tickets. If only one set of tickets were purchased the surviving spouse can continue to use those points of the deceased employee to purchase tickets.

A.2 Auburn University System employees will have their points adjusted to years of purchasing season tickets. No changes in seating will be made unless an employee requests an upgrade during the seat selection process and seats are available. All ticket

purchasers will have the opportunity to participate in the seat selection process after purchasing tickets. If you choose not to participate in the seat selection process, your seats will remain the same as the previous year. Any upgrades to seating will be based on years of purchasing season tickets only. No employee will be moved from their seat to accommodate an employee who wants an upgrade. **SAMPLE: Years of Ticket Purchases x Four (4) Points**

A.3 Priority for allocation of employee season tickets will be first afforded to those who purchased season tickets the previous year.

A.4 In the event of an oversubscription of ticket orders, new orders not filled will be placed in a random selection system in that a limited number of tickets will be allocated on a random basis for the year of order only. Employees whose season ticket orders are not filled will have first priority on full price mini season ticket books.

B. Retirees

B.1 In order to be eligible to purchase tickets as a retiree, an employee must have been employed full-time at Auburn University as a state retirement system employee within one year preceding the official retirement date. Employee/Retirees who leave Auburn and retire within one year will not be automatically added to the ticket priority system. These retirees should contact the Committee on Intercollegiate Athletics.

B.2 Retirees will receive a 25% reduction in their priority points.

B.3 In the event of the death of an eligible retiree who ordered season tickets in the year of his/her death, ticket ordering privileges will be extended to the surviving spouse for the next season only. If both spouses are retired from Auburn University, then both spouses are allowed to purchase tickets as a retiree. If one family member dies the surviving member can use the deceased points for one year. The points then revert back to the surviving members existing points if both retirees purchased tickets. If only one set of tickets were purchased as a retiree, the surviving spouse can continue to use those points to purchase tickets.

B.4 The only retirees who receive emails are those who ordered season tickets the preceding year. Retired employees are urged to keep their mailing address up to date with the ticket office. Retirees who did not purchase tickets as active employees will not be added automatically to the ticket priority system. Retirees who do not receive an email should contact tickets@auburn.edu.

C. Away Game and Post Season Policy - Football

C.1 Away games - An allotment of tickets will be available for eligible Faculty/Staff for each away game Auburn is scheduled to participate in. The number of tickets held for Faculty/Staff will depend on the number of tickets Auburn receives. If the demand for away game tickets is greater than the number of tickets allotted for Auburn University, all Faculty/Staff who ordered season tickets will have a chance to be chosen for ticket

purchases; however, the drawing will be tiered and weighted such that those with higher points will have a greater chance for selection. Only Faculty/Staff who ordered season tickets for the current year will receive an email with a link to their ticket application. Those Faculty/Staff who login and RSVP will be in the tiered lottery for tickets to the away games. It will be the responsibility of the Faculty/Staff member to ensure the Ticket Office has the correct email address. The Faculty/Staff will have a short time to reply (24-48 hours). After the deadline to reply has passed, the drawing will be held to determine which Faculty/Staff are selected. Those Faculty/Staff selected will receive an email notifying them they can purchase up to two tickets with a link to their ticket application.

C.2 Post-season - An allotment of tickets will be held for eligible Faculty/Staff for each post-season football game Auburn is selected to participate in. The number of tickets held for Faculty/Staff will depend on the number of tickets Auburn receives. If the demand for post-season tickets is greater than the number of tickets allotted for Auburn University, all Faculty/Staff who ordered season tickets will have a chance to be chosen for ticket purchases; however, the drawing will be tiered and weighted such that those with higher points will have a greater chance for selection. Only Faculty/Staff who ordered season tickets for the current year will receive an email with a link to their ticket application. Those Faculty/Staff who login and RSVP will be in the drawing for tickets to the postseason event. It will be the responsibility of the Faculty/Staff member to ensure the Ticket Office has the correct email address. The Faculty/Staff will have a short time to reply (24-48 hours). After the deadline to reply has passed, the drawing will be held to determine which Faculty/Staff are selected. Those Faculty/Staff selected will receive an email notifying them they can purchase up to two tickets with a link to their ticket application.

D. Additional Information

D.1 All Faculty/Staff who wish to sit with one another throughout the season will need to do the following:

- Football-Must enter online seat selection when all parties' selection times open and select seats together from the inventory available.
- Other sports – When ordering tickets each member of the group should provide the names/banner numbers of the individuals they wish to be seated with in the comments section of the online order form. Sit with requests will be handled based on the lowest priority in the group and based on available inventory, there is not a guarantee the request will be accommodated.

D.2 Digital Mobile tickets are utilized for faculty/staff and sent via email. Face value of ticket is printed on the digital ticket for reference. Please visit the [Ticket Office Digital Ticket Page](#) for more information.

D.3 Selling faculty/staff tickets at a profit is prohibited. Any individual violating said policy will be subject to penalties up to permanent loss of priority seating.

D.4 Checks and balances will be utilized to ensure tickets are not being purchased and transferred to other individuals. Email address, mailing address, checks and credit cards, etc. must match the information of the employee/retiree.

D.5 Faculty/Staff tickets will be handled the same as all other ticket allocation processes, i.e. this will be a computerized allocation.

D.6 If for any reason an employee/retiree chooses not to purchase tickets, the next year tickets are purchased the employee/retiree will receive tickets based on what is available. The employee/retiree will not be able to move above someone who purchased tickets the previous year regardless of the number of points the employee/retiree has accumulated.

D.7 If you feel your question/issue is not addressed in this policy please contact the Committee on Intercollegiate Athletics.

ADOPTED: August 8, 2008

REVISED: January 17, 2007

REVISED: April 22, 2011

REVISED: April 13, 2012

REVISED: January 24, 2013

REVISED: August 1, 2014

REVISED: May 5, 2016

REVISED: December 15, 2017

REVISED: